



DIVISION OF OCCUPATIONAL AND PROFESSIONAL LICENSING
MARYLAND HOME IMPROVEMENT COMMISSION
500 N. Calvert Street, Room 306
Baltimore, MD 21202-3651

DEPARTMENT OF LABOR, LICENSING AND REGULATION

**Maryland Home Improvement Commission
Public Business Meeting Minutes**

DATE: October 5, 2017
TIME: 10:00 a.m.
PLACE: 500 N. Calvert Street, Baltimore, Maryland 21202
MEMBERS PRESENT: Robert A. Altieri
Sachchida Gupta
Lawrence Helminiak
William B. Quackenbush, Jr.
Michael Shilling
Andrew Snyder
Joseph Tunney, Chairman
I. Jean White

MEMBERS ABSENT: John D. Hart, Assistant Attorney General
Jeffrey Ross

DLLR OFFICIALS AND STAFF PRESENT: Deborah Irvin-Cromwell, Assistant Executive Director
David R. Finneran, Executive Director
Lance Franklin, Licensing Supervisor
Susan Cherry, Assistant Attorney General
Kimberly Rosenthal, Administrative Officer

Call to Order

Chair Joseph Tunney called the meeting to order at 10:00 a.m.

Introductions

Mr. Finneran introduced Susan Cherry, Assistant Attorney General and Lance Franklin as the new Licensing Supervisor for MHIC. Mr. Franklin previously worked for the Maryland Real Estate Commission as an Administrative Aide for three years. Mr. Franklin is 30 years old with a Master Degree in Psychology and a Bachelor of Science in Human Services. He is looking forward to implement change and work as a team with the MHIC. The Commissioners welcomed him aboard and look forward to working with him.

Approval of the August 3, 2017 Minutes

The Minutes of the August 3, 2017, Commission meeting were approved.

Guaranty Fund Activity Report

The MHIC Guaranty Fund Activity Report dated September 26, 2017 is as follows:

Balance as of July 1, 2017	\$ 2,250,506.03
Receipts	\$ 212,278.79
Interest	-0-
Disbursements	
Claims	(\$119,703.85)
Refunds	(\$2,050.00)
Balance as of August 30, 2017	<u>\$2,341,030.97</u>
FMIS Balance	\$2,244,580.97
Difference	\$96,450.00

Review of Exam Results

Below is the examination statistics summary for the month of August 2017 and September 2017.

August 2017

Home Improvement	Candidates			
	Tested	Passed	Failed	Pass %
Contractor	138	98	40	71%
Contractor Spanish	77	35	42	45%
Salesperson	116	87	29	75%
Salesperson Spanish	1	0	1	0%
TOTAL	332	220	112	66%

September 2017

Contractor	110	80	30	73%
Contractor Spanish	45	23	22	51%
Salesperson	83	54	29	65%
Salesperson Spanish	1	0	1	0%
TOTAL	239	157	82	66%

Guaranty Fund Update

Mr. Finneran updated the Commissioners on the following Prorated Contractors who have multiple complaints.

- James Martin t/a Prompt Restoration Inc, has 13 complaints. There have been no new complaints since March 30, 2017. The closing date to accept claims against this contractor and his business would be December 31, 2017.
- Richard Stearns t/a Honest Exteriors has 16 complaints and the license was suspended on February 1, 2017. There are no new complaints. A closing Date will be established in the future.
- Ross Ehudin t/a G & E Contractors Inc. and Apple Remodeling & Home Improvements Inc. license was terminated on June 29, 2017. G & E Contractor's Inc, currently has 13 complaints and have been in business since July 1, 1987. September 1, 2017 was the last time a complaint was submitted.
- Robert Spero t/a Maryland Pools Inc., all complaints are not adjudicated. All complaints should be adjudicated by December 2017.
- Minnie Bailey t/a Five Star Concrete Construction Inc., has 19 complaints and has been licensed since August 17, 2011 and the license was suspended on June 29, 2017. The last complaint was submitted on September 1, 2017.

Commissioner Snyder made a motion that in the future the Commission will not consider a closing date on any case until the license has been suspended for at least 1 year. Commissioner Quackenbush seconded the motion. All were in favor

Comments from the Executive Director

Mr. Finneran informed the Commission that Carl Suber, Investigator has been deployed for temporary disaster relief in Texas due to Hurricane Harvey. He is currently helping the small business administration assess the damage caused by the Hurricane to businesses in the area. Mr. Suber will be out of the office until December 1, 2017.

Mr. Finneran informed the Commission that a civil suit was filed alleging that the MHIC's response to a Maryland Public Information Act request for licensing records was inadequate.

Mr. Finneran shared with the Commission that the Maryland Home Improvement Commission was established in 1962. Happy 55th Anniversary to MHIC!

Adjournment

The meeting was adjourned at 10:48 a.m.



Joseph Tunney, Chair



David Finneran, Executive Director