

Benchmarks of Success for Maryland's Workforce System

Data and Dashboard Committee 10:00 – 12:00 PM, August 20, 2019 Virtual Meeting

Attendees: Douglas Weimer, Adam Greeney, Andre James, Lynda Weber, Nate' Gordon,

Patricia Morfe, Maryann Maher, Shomare Braxton, and Natalie Clements

Handouts: Agenda

Minutes

I. News and Notes

- In the last WIOA Alignment Group meeting, the Communications Committee shared that they finalized their new flyer design using the Labor logo. They are developing language for a poster and a rack card. DHS is designing the publications.
 - o The Policy Committee explored the topic of the benefits cliff in their last meeting. Douglas Weimer attended the Policy Committee's meeting to report out on what the Data and Dashboard Committee is doing and their long-term recommendations.
 - o The Data and Dashboard Committee shared that they are open with working on the Roadshow and/or with the Communications Committee for presentations that need more data information.
- Labor submitted their Program Year 2018, Quarter 4 data to the USDOL. Labor exceeded all of their measures.

II. FutureWorks

- MD Performs taps into WIOA data (Titles I and III) for reporting and analytics using its Performance Matters Business Intelligence Web Application Service. It extracts data from the Maryland workforce Exchange and uses USDOL public national quarterly WIOA PIRL data. USDOL posts a PIRL for the country every quarter, however they are a quarter behind.
- Lynda Weber conducted a demonstration of the MD Performs system for the Data and Dashboard Committee, including the roadmap, possible reports and analysis, and possible geographic breakdowns of data.
- MD Performs has 95 users registered, consisting of WIOA Title I Local Directors, MIS, Labor Exchange Administrators, and DWDAL staff.

III. Chief Learning Officer and Communications

- Labor has been conducting interviews for the Chief Learning Officer position. This individual will lead professional development for the workforce system. The Data and Dashboard Committee will brainstorm topics that they would like to collaborate with the Chief Learning Officer on to share with the system.
- Possible topics include data security, record retention and disposal, monitoring, confidentiality, etc. to share uniform best practices with the system.
- The Data and Dashboard Committee may suggest items to include in the Communications Committee's newsletters.

IV. Raising the Bar

- Raising the Bar will be September 17-19th. The first day is the pre-conference, and the following two are the regular conference days.
- The WIOA Alignment Group is leading a presentation with the committee leaders on the *Benchmarks of Success* and implementation. The presentation will likely be in a panel format and will build upon the *Benchmarks of Success* Roadshow presentation.
- The Data and Dashboard Committee will share information about their work but not the benchmarks numbers, for those have not been shared with the Executive Steering Committee yet.
- The Data and Dashboard Committee's September meeting is on the day of the Raising the Bar pre-conference. Committee members decided to keep the meeting as scheduled.

V. Next Steps and Action Items

- The Data and Dashboard Committee supports meeting virtually, when possible, in the future.
- Natalie Clements will share the *Benchmarks of Success* Roadshow presentation with the committee.
- Data and Dashboard Committee members should send ideas on how the committee can collaborate with the Chief Learning Officer and/or the Communications Committee to Douglas Weimer, Milena Kornyl, or Natalie Clements.