![Maryland DEPARTMENT OF LABOR]

BEACON for Claimants

What is BEACON?

BEACON is the Maryland Division of Unemployment Insurance (the Division) unemployment insurance (UI) system which includes *benefits, appeals, and contributions* functions. Claimants, employers, third-party agents, and Division staff use BEACON. For more information, see the BEACON System section on the Division website (**www.MDunemployment.com**).

What can I do in BEACON?

Most UI tasks can be performed online, 24/7, in BEACON. **Claimants can use BEACON to:**

- File initial claims for all program types
- File weekly claim certifications
- Submit supporting documents
- Receive immediate claim status updates
- Retrieve correspondence and other claimant information
- Respond to fact-finding requests for information

- Update account details
- Update requests for tax withholding
- File appeals
- Review benefit payment history
- Track and pay overpayments
- Access UI claim information 24/7

How can I access BEACON?

To access BEACON, log in to the BEACON claimant portal at **https://beacon.labor.maryland.gov/beacon/claimant-page.html**

How do I get started with BEACON?

A claimant must create a BEACON account to use BEACON'S features.

- To create an account, go to the BEACON claimant login website (**https://beacon.labor.maryland.gov/beacon/claimant-page.html**).
- Select "Get Started with BEACON" and follow the prompts.

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Get Started with BEACON

How do I use BEACON?

The Division created several resources to help you use BEACON, including:

- BEACON Claimant Tutorial Videos (**labor.maryland.gov/employment/uibeaconvideo.shtml**)
- BEACON Claimant User Guide (**labor.maryland.gov/employment/uibeaconclaimantguide.pdf**)
- BEACON Glossary of Terms (**labor.maryland.gov/employment/uibeaconglossary.pdf**)

For additional assistance, see **MDunemployment.com** or call a live agent at **667-207-6520**.